

Brainstorm Visualize Organize Present

INSTALLATION AND ACTIVATION INSTRUCTIONS

OFFICIAL
DOCUMENT

Installation and Activation Instructions

OFFICIAL DOCUMENT

About iMindQ

iMindQ® is a mind mapping solution which enables visualization of ideas, inspires creativity, stimulates thinking and brainstorming, provokes innovation, project planning, conceptualization and modeling of processes.

Installation and Activation Instructions

In order to use the application, you must install and activate the software.

To install and activating iMindQ with ease, follow the instructions written in this document.

Installation Instructions



START WITH A CLICK

After you have downloaded the setup, start the installation by double-clicking the setup file in Windows Explorer or use the "Run" command from the Start menu.

Note: Before you start the setup, you should check the section "System Requirements" in the "User Manual" document for information about the minimal hardware and software configuration required to run the product.

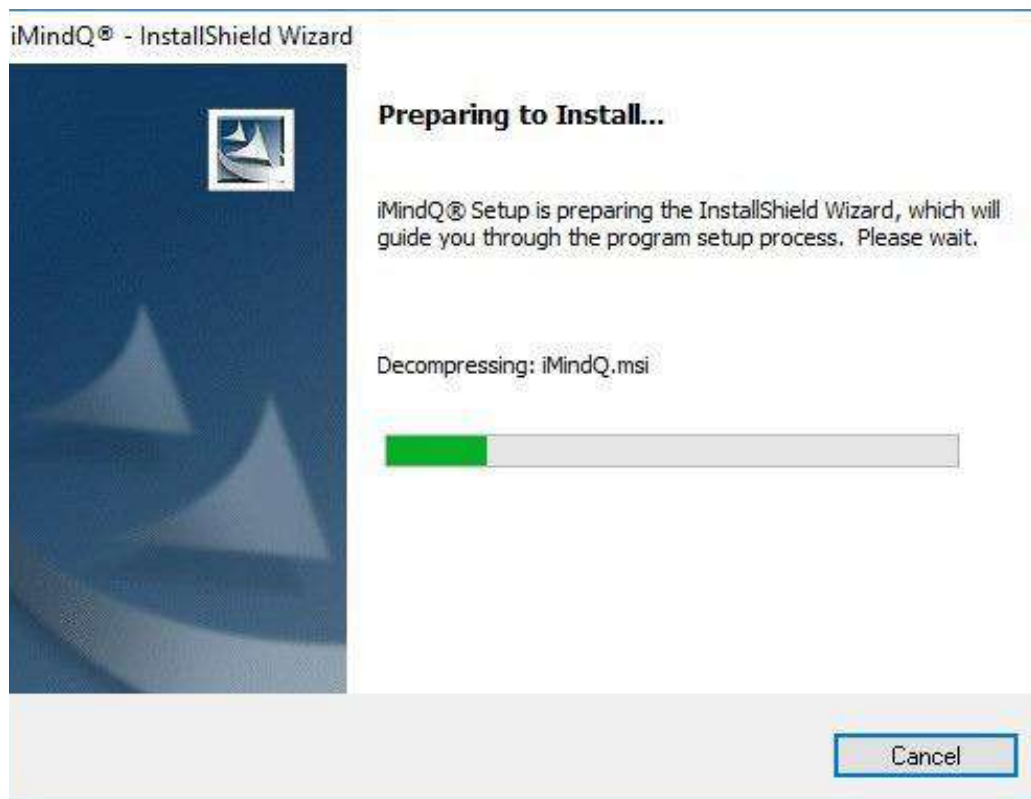
Note: You should have Administrator privileges during installation of the application.



STEP 1: SETUP INITIALIZATION

Once the setup is initialized and the initialization dialog appears; the Setup wizard will automatically continue with the installation.

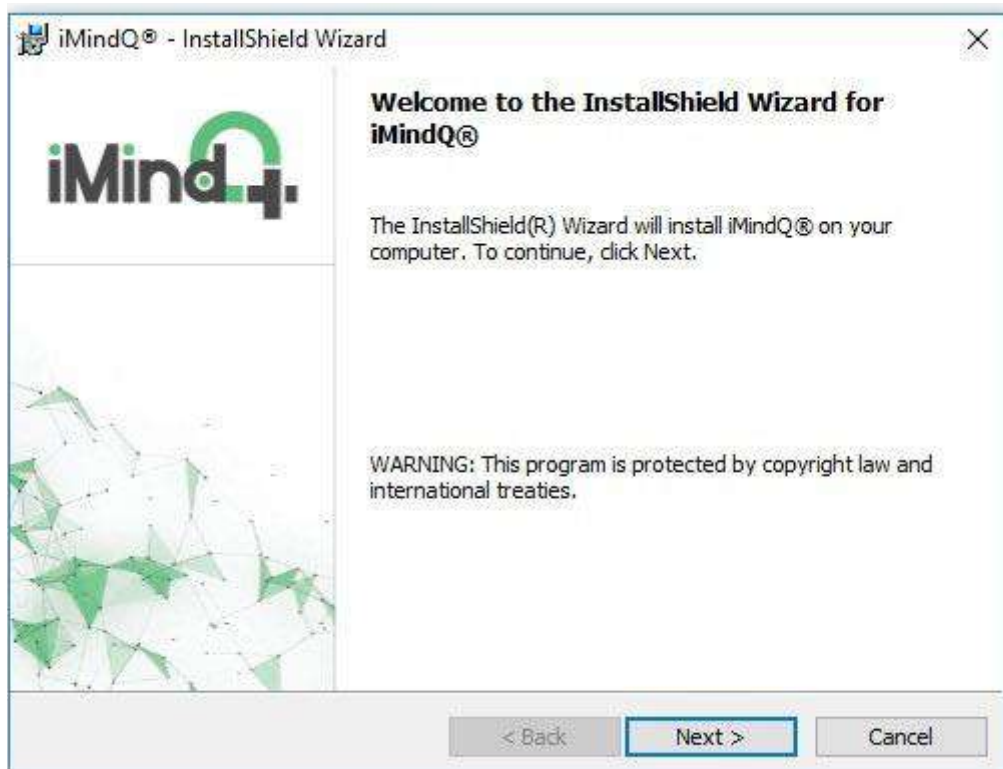
Note: Click the Cancel button if you wish to exit the installation.



STEP 2: SETUP WELCOME

After the initial preparations for installation; the setup wizard will show you the Welcome dialog. You should click the Next button if you want to continue with the Setup, or Cancel if you want to exit the wizard.

Note: Click the Cancel button if you wish to exit the installation.



STEP 3: LICENSE AGREEMENT

The license agreement shows the End User License Agreement for the product. Please read it carefully, and click on the "I accept the terms in the license agreement" radio button. Click the Next button if you agree with the License agreement and want to continue with the Setup; or click the Cancel button if you disagree with the License agreement and want to exit the installation wizard.

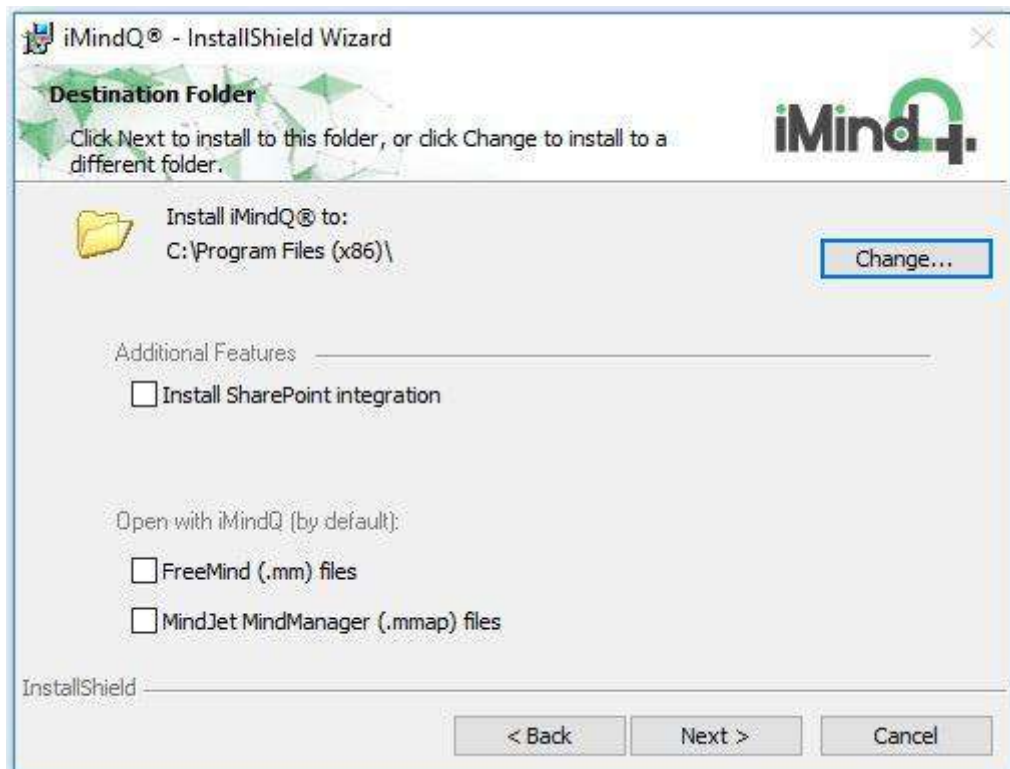
Note: Click the Cancel button if you wish to exit the installation.



STEP 4: DESTINATION FOLDER

This dialog box allows you to select the destination folder where iMindQ® will be installed on your PC. By default, the installation location is: C:\ProgramFiles\. If you want to install the application on another destination, click on the Change... button and browse the preferred folder.

In case of installing Microsoft® SharePoint functionality, setup will check up whether Microsoft .NET Framework 4.0 is installed on your PC.



If you have installed the framework, the installation process will continue to the next step. If Microsoft® .NET Framework 4.0 is missing from your PC, setup will try to download it, install it and then continue to the next installation step.

In addition, you can adjust iMindQ® to be the default application for FreeMind (.mm) and MindJet MindManager (.mmap) files.

Note: You must have an Internet connection for downloading the Microsoft® .NET Framework.

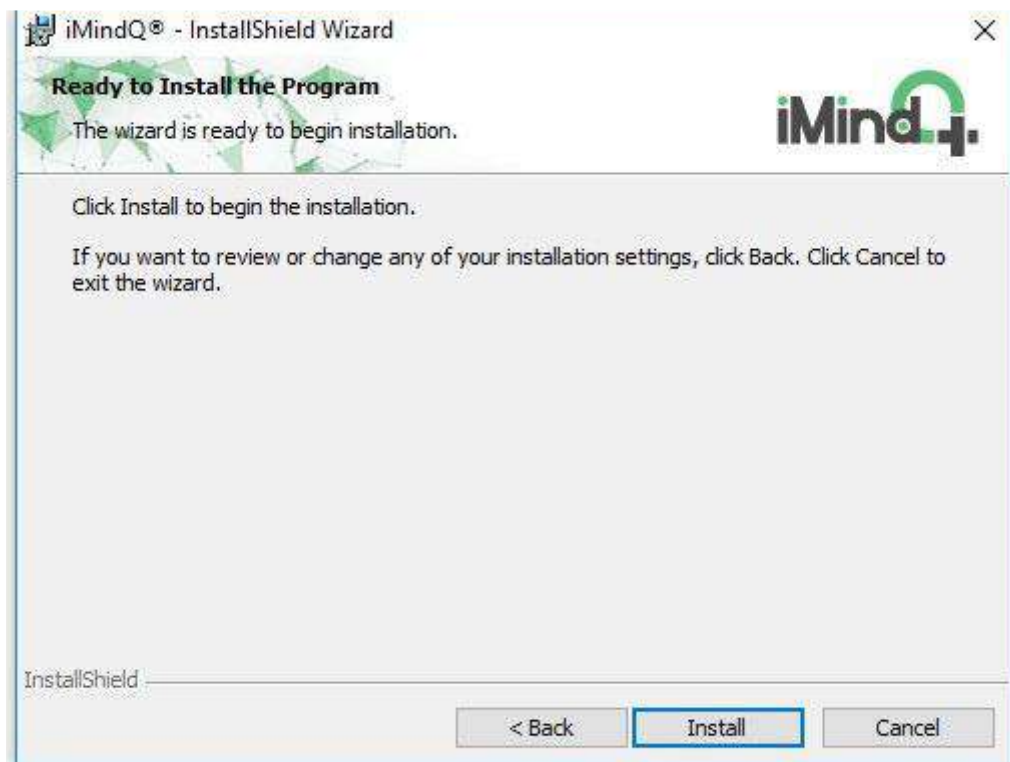
Note: Click the Cancel button if you wish to exit the installation.



STEP 5 : READY TO INSTALL THE PROGRAM

When you finish with all previous settings in the Setup screens, you are only a few steps from installing iMindQ® on your computer/server. If the settings are OK, you can click the Install button to start the installation.

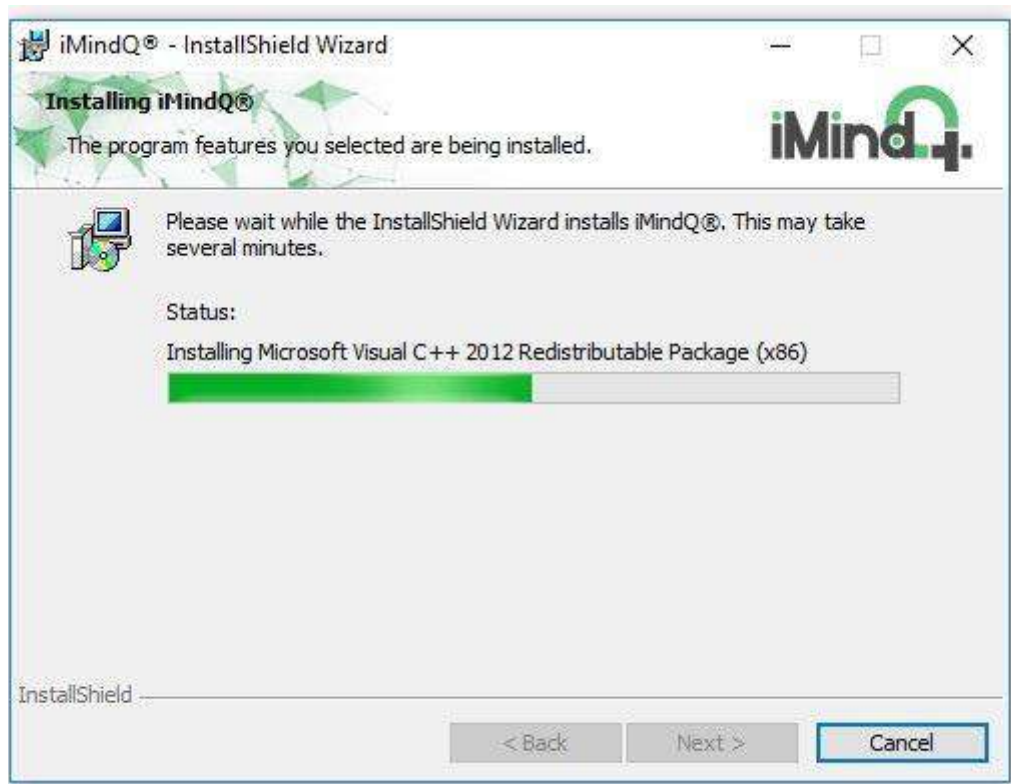
Note: Click the Cancel button if you wish to exit the installation.



STEP 6: INSTALLING THE PROGRAM

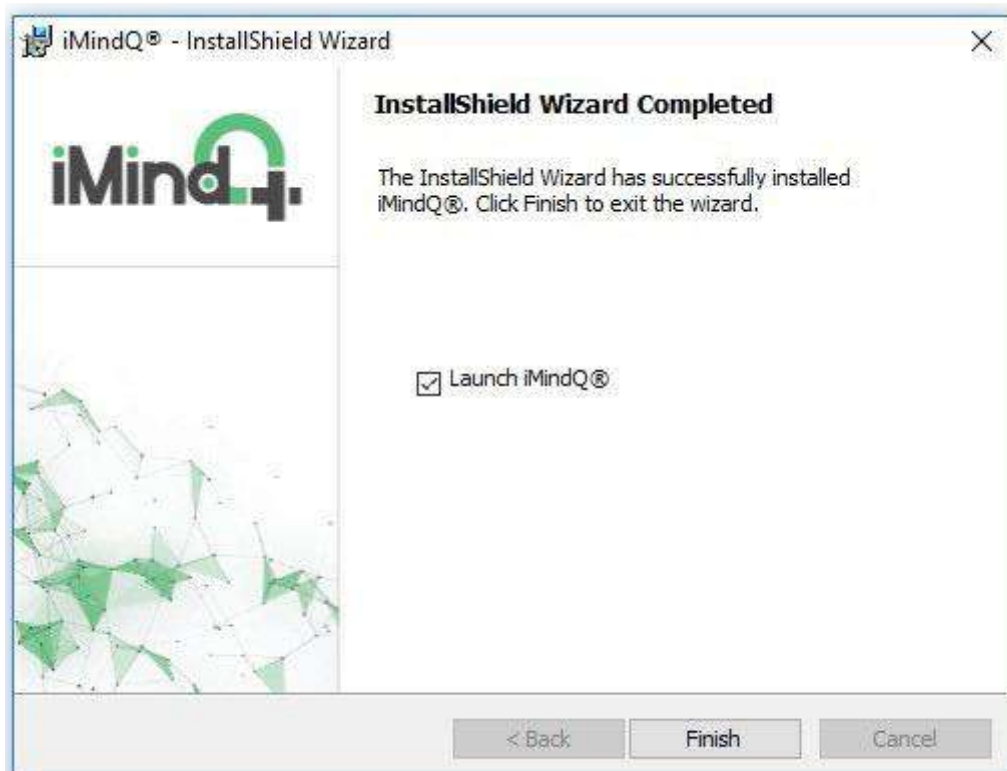
After you have clicked the Install button, the installation of the product will start. Once the installation dialog appears; you have the option to stop the installation by clicking the Cancel button. Canceling the installation process will roll back the installation and remove all the data related to this product.

Note: Click the Cancel button if you wish to exit the installation.



STEP 7: SETUP COMPLETED

If the installation was successful; the Installation Completed dialog box will appear, informing you that the product is successfully installed on your computer. Click the Finish button, to complete the installation process.



Activation Instructions



ACTIVATION

When iMindQ® Trial Edition is installed on your computer, you must activate it in order to be able to use it. The application can be used without license activation, but after the trial period expires, you will have to activate it or you will not be able to use it any more.

Note: In order to be able to activate iMindQ® you must be logged in as user with Administrator privileges on your computer.

The activation can be performed in the following ways:

- Using your Internet connection – iMindQ communicates with our secure Activation Centre, using https protocol and receives the activation key.
- Contacting our Customer Service representatives via telephone (+389 2 32-53-606 and +46 40 645 9956 for Europe and 1 888 573 2887 for Americas), or via email(support@iMindQ.com)



Note: If you reinstall the operating system on your computer or change the computer components, or the entire computer, which will require a new installation of the product, you must reactivate the iMindQ® application.

This means that you must contact our Customer Service representatives on the contact phone provided above and explain the reason for re installation of the viewer. After that you will get a new the confirmation ID which will activate your version of iMindQ®.



Manual Activation Instructions



WE RECOMMEND HAVING ADMINISTRATOR PRIVILEGES

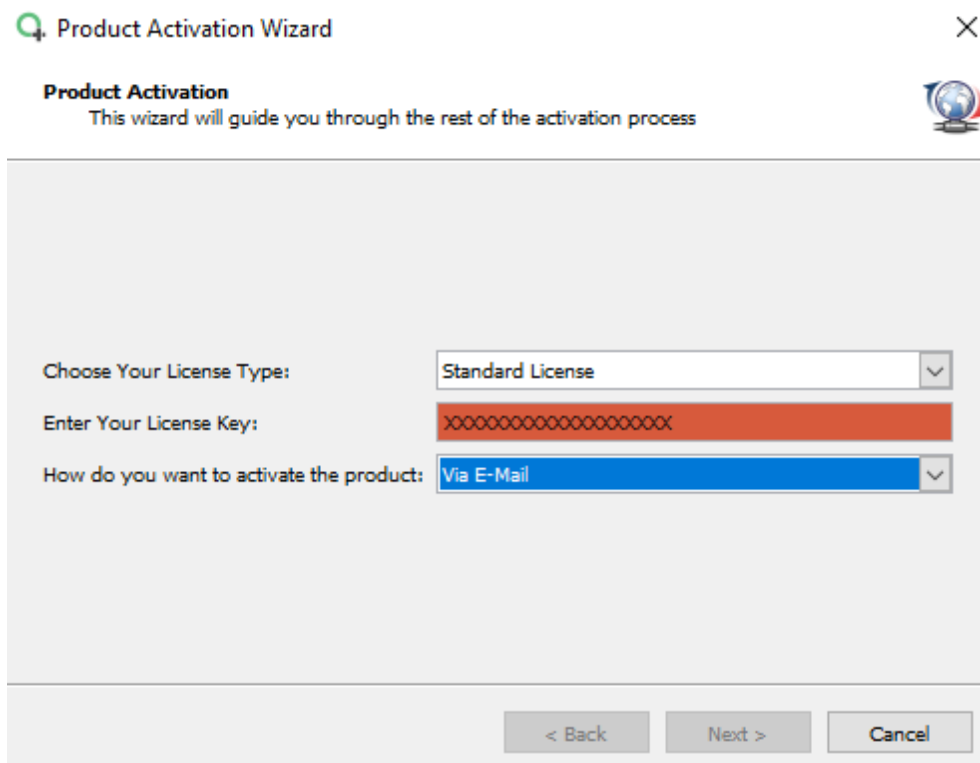
In order to successfully activate your iMindQ® - Desktop, you will need to have read/write privileges on the registry. We recommend you to have Administrator privileges.

The activation can be performed in the following ways:

- After the Activation dialog appears, please enter your License Key, choose to activate Via E-Mail (or By Phone – for older versions of iMindQ® - Desktop) and click Next:
- Copy the License Key and your Hardware ID and send them to iMindQ® Support via e-mail at atsupport@imindq.com.



Note: If you own an older License Key that requires User name and Password, please send these authentication details as well.



The image shows a 'Product Activation Wizard' dialog box. At the top left, there is a green question mark icon and the text 'Product Activation Wizard'. At the top right, there is a close button (X). Below the title bar, the text 'Product Activation' is followed by a sub-header 'This wizard will guide you through the rest of the activation process' and a globe icon. The main area contains three input fields: 'Choose Your License Type:' with a dropdown menu showing 'Standard License'; 'Enter Your License Key:' with a red input field containing a series of 'X' characters; and 'How do you want to activate the product:' with a dropdown menu showing 'Via E-Mail'. At the bottom, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Product Activation Wizard

Product Activation
This wizard will guide you through the rest of the activation process

Choose Your License Type: Standard License

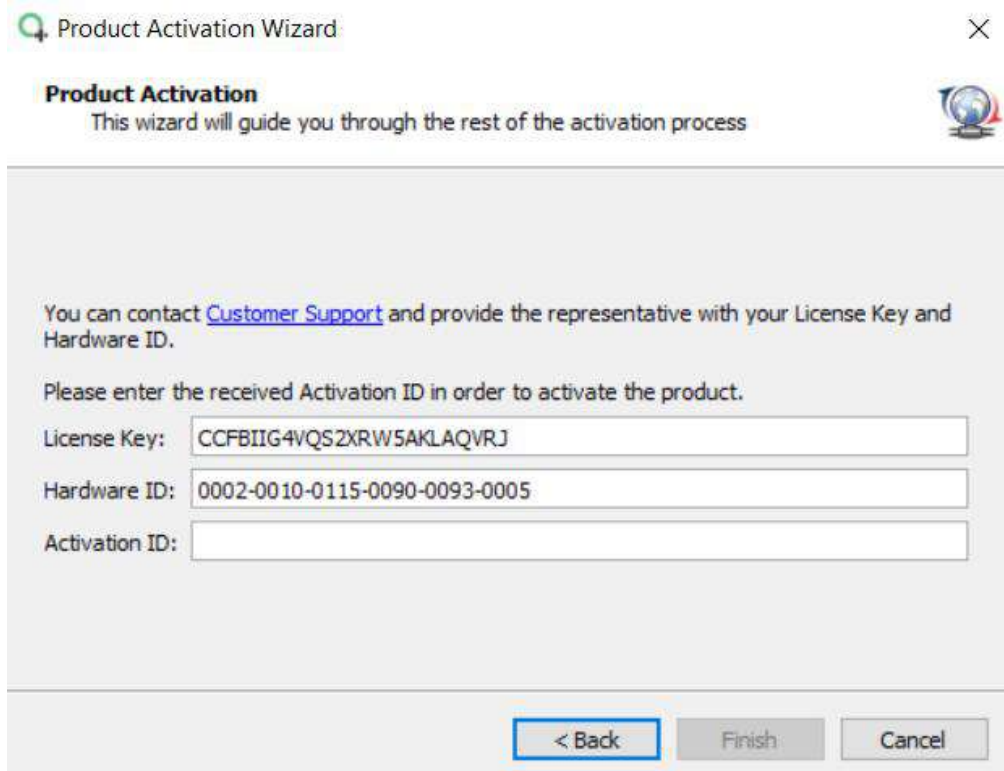
Enter Your License Key: XXXXXXXXXXXXXXXXXXXXXXXX

How do you want to activate the product: Via E-Mail

< Back Next > Cancel

Once iMindQ® Support receive your request, their representative will generate your Activation ID and send it back to you.

After you enter your Activation ID in the appropriate field and clicking Finish, your iMindQ® Desktop will be activated.



The screenshot shows a 'Product Activation Wizard' dialog box. At the top, it says 'Product Activation Wizard' with a close button (X) on the right. Below that, the title is 'Product Activation' and the subtitle is 'This wizard will guide you through the rest of the activation process'. There is a small globe icon on the right. The main text reads: 'You can contact [Customer Support](#) and provide the representative with your License Key and Hardware ID. Please enter the received Activation ID in order to activate the product.' Below this text are three input fields: 'License Key:' with the value 'CCFBIIG4VQS2XRW5AKLAQVRJ', 'Hardware ID:' with the value '0002-0010-0115-0090-0093-0005', and 'Activation ID:' which is empty. At the bottom, there are three buttons: '< Back' (highlighted with a blue border), 'Finish', and 'Cancel'.

Product Activation Wizard

Product Activation
This wizard will guide you through the rest of the activation process

You can contact [Customer Support](#) and provide the representative with your License Key and Hardware ID.

Please enter the received Activation ID in order to activate the product.

License Key: CCFBIIG4VQS2XRW5AKLAQVRJ

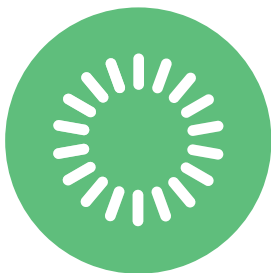
Hardware ID: 0002-0010-0115-0090-0093-0005

Activation ID:

< Back Finish Cancel

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SUPPORT

Our standard Customer Support Center hours are:

Monday - Friday, 8:00 AM - 12:00 Midnight CET.

You can also fill out Support form or send an email directly to support@imindq.com.

CONTACT

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